



Bluetent's Cancellation Policy:

In the event that a client wishes to cancel prior to the end of the term agreed to in the Order Form or SOW, the client must provide notice of termination in writing inclusive of the requested termination date via email through this form:

<http://www.bluetent.com/cancellation/>

The initial terms and renewal terms of their Order Form and/or SOW will determine the cancellation date, remaining costs, and ability to cancel.

The client is also responsible for following appropriate steps to disconnect from any products, services, or other pieces provided to Bluetent; including but not limited to: access to third-party data, partnership agreements, and enabled access to users or employees of Bluetent. Any remaining reservations or other transactions that were made during the contract time period and until the cancellation was final, will be in force and agreed upon payment terms as outlined in the Order Form or SOW will be due and payable to Bluetent. Should Bluetent's technology still be enabled on the platform after contract period and final cancellation, and a transaction were to occur, payment will be due and payable to Bluetent as outlined in the Order Form or SOW.

To make the cancellation final, the client can either: pay out the remainder of their contract term or the specific early cancellation amount listed in Order Form or SOW. Should there not be an early cancellation amount listed in the Order Form or SOW, the client will be obligated to pay out the remainder of their contract term to Bluetent.

Should there be a sale or transfer of ownership of a company which utilizes Bluetent's services and/or products, all contracts, Order Forms, and/or SOWs, will transfer with the initial terms of cancellation and renewal in-tact as outlined on the Order Forms or SOWs or outlined above if neither the Order Form or SOW has specific terms in place.

In the event of a conflict, all final decisions and payments are at Bluetent's discretion but shall not exceed amounts defined in contract greater than a 12 month period.

